



On behalf of our/my two children, Rick Jr. and Elizabeth (Lizz) and myself, I cannot put into enough words how extremely thankful and pleased we are that the Iowa River Hospice had a room for my husband, Rick during our time of need. Not only did your staff provide a very welcoming atmosphere, they showed great compassion and support for our entire family at this trying and confusing time. The atmosphere of the Iowa River Hospice House put Lizz at ease, enough that she could concentrate and cherish the last few days that she had with her dad. In fact, she journaled during Rick Sr.'s time there and posted her condensed writings over a backdrop of the Christmas Quilt that was draped over her dad. She displayed this photo at Rick's open house visitation highlighting how IRH must have made her dad feel as if he were in one of his beloved Hallmark Christmas movies.

Your staff left a lasting optimistic impression on us and we boastfully tell all who will listen just how positively impactful your staff, the atmosphere and the genuine compassion a family may expect from Marshalltown's own Iowa River Hospice. In regards to compassion, medical updates and anticipated near death events, social work towards available bereavement counseling plus spiritual guidance, the IRH staff engaged our whole family while serving our needs with a high quality, professional, selfless, peaceful, calming demeanor. At the same time, they maintained respect and personal honor for our loved one. Even the IRH volunteers did not go unnoticed. The staff brought us a tray of volunteer made Christmas goodies, which helped to calm the nerves and bring tranquility. We talked about the great hearts and kind hands of the dedicated volunteers who brought in their Christmas to share with those of us who were not in a position to traditionally celebrate.

In addition, my mother is utilizing the awesome benefits of your organization through Megan Mann as her field nurse and Ricki as her aid at Oakview Nursing Home in Conrad. They too, deserve to be commended on their patience, caring, compassion and quality assistance.

Seriously, and sincerely, we cannot say thank you enough. You have an outstanding and wonderful organization!!! Marshalltown and area is blessed to have the Iowa River Hospice as our neighbors.

Gratefully yours,

Elaine Peterson